



Wasili Kenya Safaris COVID-19 Health and Safety Protocols

There is undoubtedly no determined end in sight of the COVID-19 pandemic although global efforts to find vaccine(s) and develop guidelines on how to live with COVID-19 have picked momentum.

Is it safe to travel to Kenya amidst the global covid-19 pandemic?

Kenya has been listed among the 80 global destinations certified and authorized to use the “World Travel and Tourism Council (WTTC) **“Safe Travel Stamp”** after the destination’s adopted the global COVID-19 health and hygiene standardized protocols.

This stamp allows for the recognition of Kenya as a viable holiday safari destination subject to the implementation of the health and safety protocols.

Our COVID-19 health and safety protocols:

has adopted tourism and hospitality protocols on health and safety to mitigate the effects of the disruptions caused by the corona virus disease and taken responsibility of ensuring that destination Kenya is safe for tourism business.

Protocols for Wasili Kenya offices & staff:

1. All our core staff have valid covid-19 free certification not more than 14 days old from a recognized government approved facility at the first time and subsequently maintain Covid-19 prevention guidelines prescribed by the Ministry of Health (MOH) and relevant agencies.
2. We have provided approved facemasks, hand sanitizers/hand washing facility with running water and soap at the entrance and at other strategic locations in the premises which are hygienically operated.
3. We have provided contactless thermometer for body temperature check at the entrance for both staff and visitors.
4. Have documented Standard Operating Procedure (SOP) for guest Management line with these protocols and MOH Covid-19 preventive guidelines as appropriate.
5. All staff have been instructed to wash or sanitize hands their before and immediately after entering the work premises, after changing into uniforms, after using lockers and frequently while on shift, particularly after touching items or surfaces.
6. All our staff offices have provision for adequate ventilation and maximized via wide openable windows.



7. We have provided visible notices and other sensitization information at the strategic locations/entrance on Covid-19 preventive measures, screening, frequent hand washing and sanitization and mandatory wearing of face masks.
8. We have a Guest/visitors register shall be kept and updated daily and include mobile contact & physical address for ease in contact tracing.
9. We have developed cleaning procedures with appropriate disinfectants/sanitizers focusing on guest's body, luggage, travel documents and high-frequency touch points/surfaces.
10. Office gadgets/equipment headsets, personal computers, desks, telephones are dedicated to one staff member.
11. Guest/visitors register shall be kept and updated daily and should include mobile contact & physical address for ease in tracing. Whenever possible, minimize walk-in clients and encourage online bookings.

Protocols for airport transfers, excursions & safari operations:

- We will ensure that all our safari transfer vehicles are properly cleaned and sanitized during and after each trip/ transfer.
- We will Provide packed lunches for long drive to avoid unnecessary stop-overs.
- We shall ensure drivers and guides use suitable communication gadgets for vehicles carrying more than 7 passengers to communicate with guest to avoid turning or shouting to enable them to be heard by guests.
- We will maintain a register of clients transported or who have interacted with the tour guides
- We shall ensure our vehicles are sanitized before the start of each trip and this will include cleaning and disinfecting of all surfaces (handrails, door handles, seats etc.) at regular times in the course of trip.
- We shall encourage open windows when weather permits, to allow air circulation in all our safari and transfer vehicles.
- All our vehicles shall carry a capacity that ensures social distancing between guests travelling together. Land cruisers and similar vehicles the carrying capacity shall not exceed 7 passengers.
- Families, tour groups and couples shall be allocated to a specific vehicle and a guide for the duration of their stay to minimize exposure to other guests and guides.